

An Introduction to Crucial Conversations

Grahame Robb Associates Ltd

Ask Yourself

- Do your employees avoid difficult conversations with their colleagues rather than attempt to resolve the issue?
- Do your performance management reviews fail to address the real issues?
- When projects are not coming in on time and on budget, do your employees struggle to raise issues and concerns at the right time?

On Thursday 25th February, we are hosting an Executive Briefing for senior HR and Learning & Development professionals introducing a skill set that enables people to have high stakes, difficult conversations in the workplace.

What You Can Expect

During the briefing, hosted by Master Trainer Joe Mackintosh, we will be discussing:

- What causes a conversation to turn crucial?
- Are there signs to look out for and act upon?
- How can modifying our behaviour in a crucial conversation dramatically improve results and relationships?
- An overview of the award-winning Crucial Conversations training programme attended by over 1 million people worldwide.

This workshop will help you learn how to break a 'culture of silence' and will introduce a powerful set of principles that will enable you and your staff to talk more openly and honestly to anyone about almost anything. Instead of ignoring issues and sweeping them under the carpet, you'll learn how to stay in dialogue, resolve problems and build relationships at the same time.

About Grahame Robb Associates

We are a market leader in the design and delivery of innovative people and organisational development programmes in the areas of leadership, teams and behaviour change.

We are the exclusive UK & Republic of Ireland licensee for VitalSmarts, and over the last 25 years through public programmes, in-house training and Client Certified Trainers, we have trained over 1 million people across the globe. We own and operate two of the largest Corporate Outdoor Learning Centres and ropes courses in Europe, one of which is situated within the grounds of the FA's St. George's Park National Football Centre.



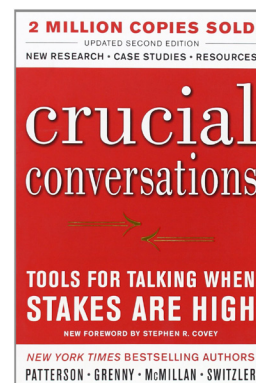
Date: Thursday 25th February 2016

Venue: Holiday Inn Bloomsbury

Coram Street, London

WC1N 1HT.

Time: 10:30-13:00



Crucial Conversations® teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes topics.

Contact Us:

For more information regarding the event or to book your place call GRA on:

01962 779911 or email
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